

welcome

Welcome to our Summer Newsletter - let's hope this really is summer now! We've had a few sunny days in our corner of Fife over the last couple of weeks - fingers crossed it lasts a wee while and everyone can get out and enjoy it! This is our second newsletter - another quick update on what's happening at Quill and a few reminders for everyone too. We're happy to hear any feedback on the newsletter so please free to drop us an email and let us know what you think!

fees

Due to the rising costs of running our services, particularly bank costs, we have had to reach the decision to increase our fees for payroll/invoice payment with funding management included. The new charges will take affect from 1st July and will mean an increase of between 50p and £2 per week. Until this change, our charges had remained static for over 10 years and we believe that, even with this increase, we are still offering our new and existing clients a competitive price for the services we provide.

Where we provide a payroll only service (no payments), we are actually now able to offer a fixed, reduced rate - starting from only £2.40 per week in total, for up to 3 employees.

What do you need to do?

Our clients do not need to do anything regarding the increased fees. We are contacting funding providers (Local Authorities and the Independent Living Fund) to notify them of the new fee structure. Funding packages will be recalculated to include our new charges and there will be no additional cost to individual clients.

Please contact us if you would like a breakdown of the fees charged to you or if you have any other queries regarding our services.

Quill Accounts Online

It's great to see the number of our facebook 'likes' and twitter 'followers' rising! Both of these provide a great way for us to stay in touch with our clients, service providers and support staff. Our new website is also being visited regularly and we hope you've all had a look and are finding it useful.

facebook.com/quillaccounts

twitter.com/quillaccounts



happy with Quill?

The majority of our new clients come to Quill through recommendations from existing clients and support staff - the best indication to us that we're doing a good job! If you know of someone who may benefit from using our services please let them know about us! It may be that someone would like to employ their own staff but is put off by the thought of running their own payroll and dealing with HMRC - we believe that this should not be a barrier to choosing the most beneficial care options and we can help!

We're happy to have a friendly, informal chat with anyone who would like to know a bit more about what we do. We can also send out copies of our leaflets and posters for individuals or to be displayed in community centres, day centres, etc so please get in touch if you would like any copies sent out.